uonews

Universal Orlando Resort™ Team Member Newsletter

May 28 - June 10, 2018

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UNIVERSAL ORLANDO RESORT™

are you ready?

Delivering the best guest service in the industry requires a strong service culture. ***The Universal Way*** is not what we deliver but *how* we approach everything we do – and now it's time to take it to the next level! You're invited to a very special event to learn the role you play in delivering this next level of service excellence. Stop by for fun games, snacks, cool giveaways, and so much more. Plus, find out more about this year's Summer Service challenge. **Are you ready?**

The Universal Way Team Member Event

Monday, June 4 - 12:00pm - 8:00pm

Tuesday, June 5 - 7:00am - 4:00pm

Soundstage 33

PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

HEADS UP

Team Member Parking Adjustment Scheduled for June 13

A large private event, **Cisco Live 2018,** is scheduled for Wednesday, June 13 and will require the use of most open-air sections of the main Team Member parking lot to accommodate the shuttle buses that will be dropping off attendees.

Similar to the Grad events, Parking and Security will be actively directing Team Members to specific parking spots, Team Members will not be able to select their own parking space.

- **Team Members who will leave work before 3:00pm on the event day will be directed to park in specific areas of the open-air sections of the parking lot. Vehicles WILL BE TOWED if they remain in these spaces past the 3:00pm cutoff time.**
- **Team Members who will leave work after 3:00pm will be directed to the TeamPark garage.**
- **Parking for motorcycles, TeamCare, BRAVO winners, and most Disabled parking spots will not be impacted and will remain open all day long.**
- **Team Members should allow an additional 30 minutes whether coming into or leaving work as new traffic patterns and exiting buses can cause delays.**
- **After 3:00pm, only the Vineland Road entrance will be open for Team Members to enter.**

As always, we appreciate your patience and understanding!

Are you Working on Wednesday, June 13?
Be Prepared to Answer Guest Questions!

Be sure to pick up a special Cisco Live event Team Member Reference Guide. This special edition will provide important event details and a full listing of what will be available to attending guests.

HALLOWEEN HORROR NIGHTS
SELECT NIGHTS • SEPT 14 - NOV 3

All-New "Trick 'r Treat" House Coming to Halloween Horror Nights™

Universal Orlando Resort and Universal Studios Hollywood™ will bring Legendary Pictures' cult Halloween classic **Trick 'r Treat** to life in an all-new Halloween Horror Nights house that dares guests to live by the rules or suffer the consequences.

Based on the critically-acclaimed and fan-favorite movie, directed by Michael Dougherty, the "Trick 'r Treat" house will transport guests to Warren Valley, Ohio on Halloween night to celebrate the holiday's dark traditions. Recreating some of the anthology's most iconic scenes, the disturbing new house invites brave thrill-seekers to become entwined within the secrets of this sleepy suburban town.

Guests will experience some of the film's most grisly scenes and encounter hauntingly familiar characters. They will meander through Mr. Kreeg's infamous house, watch as college students viciously transform into bloodthirsty werewolves and dismember the town, as well as come face-to-face with Sam – the spirit of Halloween – who readies to punish those who break the holiday's tradition.

For more information about Trick 'r Treat, check out the **Universal Orlando Blog** and visit **uKNOW** from any on-property computer!

CNBC's All-New 'Deal or No Deal' Coming to Universal Orlando Resort

CNBC recently announced the network's all-new "Deal or No Deal" with original host Howie Mandel will be taped at Universal Orlando Resort. CNBC's "Deal or No Deal" will consist of 30 original one-hour episodes and will join the network's primetime lineup in fourth quarter 2018.

Beginning in July, guests of Universal Orlando Resort, as well as active Team Members, will have the opportunity to be part of the studio audience and experience the high energy and excitement of the high stakes game show. Stay tuned to ***UO News*** and **UOTeam.com** for more information on audience participation dates/times.

For more information on the production visit 'uKNOW' from any on-property computer.

Note: *Team Members and their family members, as well as employees of NBCUniversal and their family members are not eligible to participate as contestants*

NOW HIRING

R.I.P. Tour Guides

Universal Orlando is currently seeking service-minded and enthusiastic Team Members to provide tours to VIP guests as a Halloween Horror Nights R.I.P. Tour Guide. Interested Team Members must meet the following criteria:

- Possess exceptional Guest Service and Communication Skills
- Ability to retain extensive knowledge of the Universal Orlando product and history
- Complete and pass the interview and audition selection process
- Must be available all 2018 HHN event nights from 3:00pm to 3:00am
- Meet UO's Internal Transfer criteria (provided on UOTeam.com/YourCareer)

UNIVERSAL ORLANDO RESORT Career Network

Selected Team Members will retain their current employment status at the time of transfer (i.e. Regular, Casual or Seasonal) and will return to their home venue **November 4.**

In the Spotlight

Don't Miss Financial Fitness Day on Thursday, May 31

FINANCIAL FITNESS DAY
THURSDAY, MAY 31
7AM-2PM / SOUNDSTAGE 33
Visit with These Vendors
and These UO Departments
Benefits - Payroll - Team Member Services - Career Network
Win Complimentary Tickets to Universal's Volcano Bay!

Financial Fitness Day makes its annual return! This event is designed to help you make the most of your finances. Team Members will have the opportunity to visit with vendors, learn helpful tips on how to manage finances, and enjoy coupons, prizes, and giveaways. Stop by and take advantage of these valuable resources so that YOU can become financially fit! Check out the vendor lineup:

UO Benefits • UO Payroll • UO Team Member Services • UO Career Network • Cigna EAP • Get Healthy! • Fairwinds Credit Union • FSV • reThink Your Commute • Community Legal Services of Mid-Florida (CLSMF) • FL Housing Finance Corp (rep is from Wells Fargo Home Mortgage) • AARP Foundation • IRS • Orange County Housing Finance Authority • Osceola County Human Services • The Mustard Seed of Central Florida • Doctor on Demand • Shepherd's Hope, Inc. • The Ayco Company, L.P. • Coalition for the Homeless of Central Florida • Social Security Administration • Catholic Charities of Central Florida, Inc. • 4C Community Coordinated Care for Children • Wells Fargo • Apartment Hunters • Legal Aid Society of the Orange County Bar Association, Inc. • Walgreens (TeamCare) • Guidewell Financial Solutions • United Against Poverty

Financial Fitness Day • May 31 • 7:00am – 2:00pm • Soundstage 33

WIN TICKETS TO VOLCANO BAY!
Visit with our vendors and enter for your chance to win complimentary tickets to Universal's Volcano Bay with no blockout dates!

Alyson Lundell Named "PR Professional of the Year"

Alyson Lundell, Sr. Director, Public Relations, was recently named "PR Professional of the Year" by the Florida Public Relations Association (FPRA) Orlando chapter for her community focus, expertise, and leadership in the field of Public Relations. PR Pro of the Year is the most prestigious honor bestowed by the Florida Public Relations Association's Orlando chapter, given to a single member who demonstrates experience and leadership, contributions to the profession and the community, and achievements, service and awards.

"I was shocked and honored that to be named PR Pro of the Year for the Orlando area," says Alyson. *"It's a big deal to be nominated and then selected by a committee of your professional peers. I share this with people I have looked up to since I started my career, so it's pretty special and very humbling."*

Alyson was chosen by previous winners of PR Pro of the Year and was formally honored at the group's annual Image Awards banquet. As Senior Director, Public Relations, Alyson is responsible for strategic planning, tactical execution, and media relations for Universal Orlando. She also oversees annual events, crisis communication, the UO blog, and high-profile productions broadcast from the resort, including the "TODAY Show," "The Tonight Show with Jimmy Fallon," "Access Hollywood," and VH1. ***Congratulations, Alyson!***

Do You Know a High School Student Who May Benefit From the Universal Education Center?

Do you know a high school student, age 16 years or older, who may want to find a different track towards graduating high school, and would benefit from a work-to-school program, with a smaller class setting? The Universal Education Center was established in 1994, and it is a partnership between Orange County Public Schools and Universal Orlando Resort. The school is located on property at UO (currently in T-64) and each student has the opportunity to work a minimum of 15 hours a week and attend classes for 15 hours a week. Each student is assigned a Mentor who also works at UO to help support and guide them to graduation. They receive a daily schedule and lessons from OCPS Teachers on property.

If you or someone you know may benefit from this program, please contact 407-224-6634 or 407-318-3150 ext. 6382231

GET HEALTHY!

Healthy Week is Coming June 11–15!

In partnership with NBCUniversal, Universal Orlando is celebrating our commitment to our Team Members' health and wellness with Healthy Week, beginning Monday, June 11. All week long, Team Members are invited to health-centered events with a theme and focus each day.

Check out the lineup and stay tuned to UOTeam.com and the next issue of ***UO News*** for more details!

What's Up with Your Well Being?
Skin Screening and Hydration
Information Table
Wardrobe Hallway
Monday, June 11
7:00am - 3:00pm

What's Up with Your Numbers?
Blood Pressure Screenings
Wardrobe Hallway
Tuesday, June 12 / 7:00am - 3:00pm
Thursday, June 14 / 1:00pm - 8:00pm

What's Up with Your Savings?
Walgreens Information Table
Wardrobe Hallway
Wednesday, June 13
7:00am - 3:00pm

What's Up with Your Nutrition?
Dietitian Information Table
Wardrobe Hallway
Friday, June 15
7:00am - 3:00pm

UNIVERSAL CITYWALK™ ORLANDO

SPOTLIGHT

This month's Spotlight on CityWalk, Hot Dog Hall of Fame®, is on deck with a behind-the-scenes look at the venue and as always, an exclusive Team Member discount! Designed to recreate the excitement of a ballgame experience, Hot Dog Hall of Fame® serves iconic hot dogs from all corners of the country for guests to enjoy while sitting in unique stadium-style seating. Some of these famous franks include:

- **New York** - Sabrett® all-beef dog with sauerkraut and mustard
- **Detroit** - Koegel® dog with Abbott's Coney chili and diced onions
- **Milwaukee** - Bratwurst sausage on a hoagie roll with grilled onions and spicy brown mustard
- And many more!

Step up to the plate and try the favorite of the Hot Dog Hall of Fame® team: the **'Kansas City'**. It's an all-beef dog with pulled pork, coleslaw, pickles and BBQ sauce... ***a home run!***

In addition to a multifarious menu of hot dogs (which does include a vegetarian option), the intricate theming of the venue keeps guests consistently immersed in a ballgame atmosphere. Whether guests decide to sit at a covered table, or kick back in the bleachers, they can enjoy their franks while watching live sports on a large digital display!

Plus, guests can marvel at the baseball memorabilia that decorates the facade of the building, which includes trophies, baseball gear, historical photographs and magazines, and more!

Be sure to ***slide*** on over to CityWalk and see how Hot Dog Hall of Fame® **knocks it outta the park!**

EXCLUSIVE TEAM MEMBER DISCOUNT:
June 1 through June 30

Come experience **Hot Dog Hall of Fame®** for yourself! Team Members get a FREE Soda with the purchase of a Hot Dog Platter

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

Caterine Moure
Production
UOR

Amy Roney
Technical Services
UOR

April Silva
Technical Services
IOA

Emily Souder
Marketing & Sales
UOR

Rosa Santiago
Parks Technology
UOR

Jeff Hayes
Entrance Operations
USF

Eric Depew
Health Services
UOR

Stewart Herard
Security
UOR

Trevor Watts
Event Operations
UOR

Jim Hanna
Finance
UOR

Monica Bogan
Park Services
UCW

Suzi Hawks-Souliere
Wardrobe
UOR

Erica Greer
Attractions Operations
USF

Christopher Morton
Attractions Operations
USF

George Washington Jr.
Attractions Operations
IOA

Jordan Smith
Food & Beverage
UVB

William Lyon
Park Services
UVB

Alex Herring
Merchandise
IOA

Alejandro Ramos Ruiz
Merchandise
USF

Hao Tran
Merchandise
UOR

Morgan Mikula
Food & Beverage
UCW

Abbey Meal
Food & Beverage
UCW

Marissa Alonso
Human Resources
UOR

Nicole Johnson
Entertainment
UOR

Janine Knox
Entertainment
UCW

James Sleeth
Entertainment
UOR

Kira Mioskie
Entertainment
IOA

Vince Kennedy
Food & Beverage
USF

Janis Bernhard
Food & Beverage
USF

Celisa Goodman
Food & Beverage
USF

Michael Torres
Marketing & Sales
UOR

Donn Feliu
Food & Beverage
UOR

MAY 2018

Around Our Universe

FUTURE PLANNING

ESPP: Enrollment Window June 1-15

Eligible Team Members have another opportunity to enroll in the Comcast-NBCUniversal Employee Stock Purchase Plan (ESPP)! The ESPP is a voluntary benefit, administered by Fidelity Investments®, which allows Team Members to share in the future success of NBCUniversal and Comcast by purchasing shares of Comcast Corporation Class A common stock at a minimum 15% discount using after-taxpayroll deductions.

Team Members have from June 1 through 15 to enroll in the program or to make changes to their elected deferral percentage; the next quarterly enrollment window will take place in September. Changes made at this time will become effective with the first paycheck received in July.

Visit **UOTeam.com** to sign up or learn more!

Operational UPDATES

Stay "in the know" with these operational updates. Be sure to check out the *Daily Park News* for more updates and carry a Team Member Reference Guide with you. For more detailed information on operational updates around our resort, visit uKNOW from any on-property computer.

- All lockers at Volcano Bay now accept TapTu Pay™.
- Universal Express™ Passes for Volcano Bay are now available for purchase online.
- The smoking area located in Springfield has been temporarily relocated to behind the Garden of Allah.
- Locker banks at Universal Studios Florida and Islands of Adventure are currently undergoing upgrades to eliminate biometric access and create a more seamless guest experience.
- The Lost & Found location at Islands of Adventure has been relocated to the right side of the "Rentals" building.

Diversity Inclusion
UNIVERSAL ORLANDO RESORT

UPCOMING EVENTS

OUT – *Enlighten Your Potential*

Friday, June 1 / Noon - 1:00pm / Navigators Club

Join us as we kick off Pride Month with a panel of leaders who will share career highlights, lessons learned, and their perspective about leading and navigating through Our Diverse Universe! Every month of the year we celebrate our culture of inclusion and learn from the stories that have helped shape the career journeys of Team Members bringing their whole self to work.

UOWN – *Self Care, Self Love: Turning Challenges into Purpose*

Thursday, June 7 / Noon - 1:00pm / Pat O'Brien's (Briar Suite)

Join us for an inspiring session on how to turn challenges into purpose with Karen Millsap, CEO (Chief Empathy Officer) of Egency. Learn how a heartbreaking life changing event became Karen's pay it forward mission to teach others about human-centric cultures of compassion, empathy, and self-care in today's busy world.

AAN – *Beyond Bravery with Dr. LaVon Bracy*

Tuesday, June 19 / Noon - 1:00pm / CityWalk's Rising Star

Let's learn about how the past shaped the stories of the present and continues to create calls to action for the future. Join us in honor of Juneteenth with guest speaker Dr. LaVon Bracy, the author of "Beyond Bravery," as she shares her story of being a pioneer in courageously integrating a Florida High School in the deep South in 1965, at the seminal time in our nation and communities during the Civil Rights movement.

MyAbilities – *Etiquette Series: Autism*

Friday, June 22 / Noon - 1:00pm / Pat O'Brien's (Briar Suite)

Back by popular demand! Join us for the return of Donna Lorman, President of the Autism Society of Greater Orlando, and Drew Lorman, as we learn the necessary skills, tips, and practical examples of identifying and interacting with individuals with Autism. The series will continue to focus on the guest, applicant, and Team Member experience when serving and working with people with many backgrounds and varying abilities.

Visit **UOTeam.com/diversity** and click **"Event Sign Up"** to register for these events

Sign Language Service available upon request via registration system. Please note ASL Interpreters are subject to availability.

COMING SOON: Team Member Discounts!

The Team Member "Savings Spotlight" is getting a new name and look! The Savings Spotlight has provided Team Members a one-stop shop for access to hundreds of exclusive Team Member discounts at local businesses.

Beginning Friday, June 1, a new version of the guide debuts, appropriately named "**Team Member Discounts**." In addition to being rebranded, you'll also notice an updated design and simplified, mobile-friendly navigation as you browse awesome local deals. The new version will be accessible on UOTeam.com by selecting the 'Team Member Discounts' button or by visiting **UOTeam.com/discounts**. Just like the Savings Spotlight, Team Member Discounts includes special offers on everything from restaurants, to gym memberships, to car insurance, just for being a Universal Orlando Team Member!

Get a Sneak Peek of the All-New Team Member Discounts Site at Financial Fitness Day

Stop by Financial Fitness Day on **Thursday, May 31 at Soundstage 33 from 7:00am - 2:00pm** for a preview of the new, mobile-friendly way to access your exclusive UO Team Member deals! Plus, learn tips on how to navigate and get an overview of the multitude of offers available.

Team Members Only

Team Member Sneak Peek
Jurassic World: Fallen Kingdom

Starring Chris Pratt, Bryce Dallas Howard, Jeff Goldblum, Toby Jones and B.D. Wong

It's been three years since theme park and luxury resort Jurassic World was destroyed by dinosaurs out of containment. Isla Nublar now sits abandoned by humans while the surviving dinosaurs fend for themselves in the jungles. When the island's dormant volcano begins roaring to life, Owen (Chris Pratt) and Claire (Bryce Dallas Howard) mount a campaign to rescue the remaining dinosaurs from this extinction-level event. Owen is driven to find Blue, his lead raptor who's still missing in the wild, and Claire has grown a respect for these creatures she now makes her mission.

WEDNESDAY, JUNE 20 / 6:30pm or 9:30pm
AMC Universal Cineplex

HOW TO RESERVE YOUR TICKET ON ONLINE
Beginning Monday, June 18 at Noon

Visit the home page of UOTeam.com beginning Monday, June 18, at noon and select the Movie Screening announcement to follow the link to secure your electronic ticket(s). Tickets are available on a first-come, first-served basis ONLINE only.

- This opportunity does not include third party team members or concessionaires.
- New releases are not close-captioned. Deaf or hard-of-hearing Team Members interested in attending this screening should continue to reserve ticket(s) on **UOTeam.com** and bring their confirmation email to Team Member Services for a ticket to a later showing.

NO RECORDING. This screening will be monitored for unauthorized recording. By attending, you agree not to bring any recording device into the theatre and you consent to physical search of your belongings and person for recording devices. If you attempt to enter with a recording device, you will be denied admission. If you attempt to use a recording device, you consent to your immediate removal from the theatre and forfeiture of the device. Unauthorized recording will be reported to law enforcement and may subject you to criminal and civil liability.

UOTMS
Universal Orlando Resort™ **Team Member Services**

APPRECIATION

Movie Screening – *Jurassic Park* (1993)

UOTMS is hosting a Team Member exclusive screening of the movie that started it all - the original Jurassic Park! The event will include food, giveaways, entertainment, and more! This is a ticketed (but free) event for Team Members only (no guests), so be sure to reserve your spot on UOTeam.com beginning Monday, June 11 at noon.

Thursday, June 14 / 7:00pm / AMC Cineplex CityWalk

Your Park After Dark: Jurassic Park™

The festivities conclude with a fun-filled night in Jurassic Park at Islands of Adventure. You're invited to experience some of the best rides and entertainment in the land, as well enjoy food, games, and even a live DJ!

Wednesday, June 27 / 11:00pm - 12:30am / Jurassic Park Area: IOA

New Special Discount at Silver Screen in USF

A new guest discount is being offered at Silver Screen Collectibles™ in USF on their "Filthy Rich" jewelry line. **Purchase select collection sets and save 15%.** Collections include pieces inspired by the British Royal Family and some of your favorite Hollywood stars! **(Team Member discounts can be applied for extra savings!)**

Plus, get 50% off of a Universal Orlando Coordinates bracelet when you purchase $100 or more of Filthy Rich jewelry. Bracelets available in gold or silver tone and are etched with the map coordinates for Universal Orlando.

QUICK CUTS

Share Your Celebrations

- Congratulations to **Kevin Welch** from Park Services and Barbara Welch - the couple celebrated their 21 wedding anniversary on May 25.
- Congratulations to **Tony De Leon** from Merchandise and Migdalia Morales - the couple celebrates their 40th wedding anniversary on May 28.
- Congratulations to **Elisa Gronau** from Administration and Mike Gronau - the couple celebrates their 30th wedding anniversary on June 3.
- Congratulations to **Laney Estel** from Finance and **Corey Estel** from Wardrobe - the couple celebrates their 13th wedding anniversary on June 4.
- Congratulations to **MaKayla Johns** from Human Resources and **Blade Conner** from Park Services on their recent engagement.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

F.L.O.W. Bus Returns

Renew or obtain a replacement driver license, change a name or address on a driver license, get an identification card, renew a vehicle registration, or purchase a specialty license plate – right here on property! Keep in mind that UO family members are accepted as well!

FHP FLOW BUS ONSITE
Friday, June 15
10:00am to 2:00pm
Outside Gate 2
No appointments necessary

Reminder: Celebrate Your Birthday with a FREE Meal!

Who doesn't appreciate a birthday celebration? All UO Team Members are invited to either the Backlot Bistro, IOAsis Grill, Breezeway Cafe, or Break-Away Café during the month of their birthday to enjoy a meal courtesy of UO (up to $5 in value).

Just show your ID at the register and explain that you're claiming a birthday meal!

Team Member Milestones

Congratulations to all Team Members who are Celebrating Their Anniversary with the Company in May!

30 YEARS

Universal Creative
Charles Gundacker

•

25 YEARS

Administration
Jack Cook
Ka Yu Wong

Attractions Operations
Cherah Parker

Food & Beverage
Eric Creamer

•

20 YEARS

Entertainment
Patricia Accorso
Summer Aiello
Catherine Houde
Armi Talabong

Finance
Mariela Rowlen

Food & Beverage
Hollin Bignall

Marketing & Sales
Paul Kelly

Merchandise
Linda Kaczmarek

Technical Services
David Gribbin Jr.
Richard Wittman

Universal Creative
Kenneth Walker

•

15 YEARS

Attractions Operations
Matthew Lowe

Entertainment
Lauren Hansen
Lisa Surphlis

Entrance Operations
Rick Percoco
Vanessa Valentin-Medina

Event Operations
Carlos Ralda

Finance
Sheila Torres

Marketing & Sales
Kathleen Cattoor
Gail McGrath

Merchandise
Brian Beauregard
Kristina Becker
Mirta Gonzalez

Security
Ben Morse

Technical Services
Michael Conrad
Rafael Urena

•

10 YEARS

Administration
Vivian Volker

Attractions Operations
Veronica Meade

Entertainment
Daniel Carter
Kelly Malik
Jennifer Monheit

Entrance Operations
Alina Leggett
Nigel Sealy
Samad Syed

Food & Beverage
Diyarelis Cotto Carrasquillo
Brian Durfee Jr.
Katherine Ferris
Deicy Hernandez
Kyle Howard
Christopher Luck
Kira Reis
Jasmine Soler
Jorge Valentin
Matthew Weech

Health Services
Kimberly Collins

Human Resources
Samantha Annarumma
Alexandra Manrique

Merchandise
Mitko Iliev
Operations
Scharlotte Baker

Park Services
Joseph Nazaire
Carmelite Saint Luc

Parking & Transportation
Lisa Ginther
Dennis Mignott
Amas Rivera
Howard Winters

Parks Technology
Angelo Casciorizzo Jr

Security
Lori Bright
Xavier Delgado

Technical Services
Gary Armstrong
John Ingram
Anthony Nardone
Daniel Phillips

Universal Creative
Ryan Wolfgang

Wardrobe
Adelina Lugo-Santiago
Mallory Troup

•

5 YEARS

Attractions Operations
Jessica Aragona
Tisha Blake
Christopher Brooks
Rebecca Bryant
Hamilton Cockayne
Victoria Creech
Kenneth Grenzer
Daniel Hass
Colton Haynes
Jeston Headley
Heather Hunsinger
Rebecca LeCroy
Derrick Lovett Jr.
Shawn Madsen
Alisha Moore
Jessica Nixholm
Michael Pena
Christian Perez
Vanessa Perez
Matthew Phillipson
Ashley Rampersaud
Christopher Rasmussen
Naomi Scott
Michael Stolfi
Jacqueline Stough
Aidylis Torres

Entertainment
Gabriel Armstrong
Caden Bird
Joshua Callahan
Brian Conradi
Selina Delgado
Jean-Francois Donaldson
Blane Gantous
Christopher Grimes-Garcia
Brandon Haab
Ismael Lopez Medina
Frieda Malcomb
Luciana Ngala
Dayamara Nieves
Michael O'Donnell
Sara Pepper
Emily Salas
Adam Stachow
John Walters
Jeanne Washington
Tyler Whipple

Entrance Operations
Karla Barnett
Sherry Ehle
Geena Gagliardo
Tyler Leonard
Angelo Minerva
Paula Morales
Karen Tompkins

Event Operations
Brandon Daniel
William Grehn
Samuel Quinones
Acacia Standish
Latoya Willis

Finance
Robert Barclay
SueEllen Brantley
Conrad Leduc III

Food & Beverage
Jasmine Astacio
Patricia Aviles Velasquez
Emmeline Bolivar
Jose Castaneda
Mark Collings
Yhan Colon Iban
Margarita Corredor Marin
Eric Figueroa
Scott Hoson
Deneese Johnson
Markedleine Jourdain
Antonette Mason McGowan
Kendal McKell
Liane Merritt
Jairo Millan
Kimdung Nguyen
Jose Oblitas
Arthur Pinsky
Shakay Purcell
Daniel Ramirez
Ruth Ramos
Trisha Reynolds
David Rhyce
Elizabeth Rodriguez
Kaitlyn Sanders
Antoine Williams
Karen Zuefle

Human Resources
Jessica Geffert

Marketing & Sales
Christopher Crayner
Amanda Beharry-Garib
Pedro Davoli Neto
Carnethia Harrell
Stephanie Heller
Sasha Laczkowski
Suzanne Meinke

Merchandise
Arelys Arias-Rodriguez
Leighnara Barbari
Deliza Bello
Bryan Dehnel
Kaley Goiz
Alex Herring
Kevin Kophamer
Megen Lindley
Julius Moody III
Amy Toscano
Briana Williams

Park Services
Keith Baker
Garland Bannister
Vera Daugherty
Justin Goss
Wendall Joseph
Rebecca Nelson
Devon Williams

Parking & Transportation
Kyla Klutsarits

Parks Technology
Dalia Martinez
Tayfun Tastepe
Candice Whiskey

Security
Jared Brown
Margarita Chen
Travis Crust
Brynn Forsythe
Alvin Hunter Jr
Robin Martin
Raymond Mendez Rubio
Edgar Rosa
Daniel Rusaw

Technical Services
Steven Atkins
Alberto Almeida
Javier Colon
David Di Giorgio
Thomas Granger Jr
Joshua McCulley
Robert Scamoffo III
William Ramos Otero

Universal Creative
Valerie Bestor
Eric Kaminsky

Wardrobe
Elise Holt
Shannon Heit Ruddy

uonews

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Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
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MATERIAL MAY NOT BE REPRODUCED IN ANY FORMAT WITHOUT EXPRESS WRITTEN CONSENT OF UNIVERSAL ORLANDO RESORT™ .

Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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